



Developing an Algorithm for Enhanced Clinical Risk

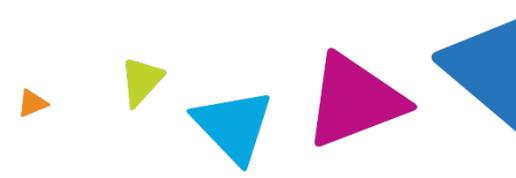
Coordinated System of Care
Magellan in Louisiana

Magellan
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Objectives

- Explore implementation of wraparound model of care in Louisiana's Coordinated System of Care (CSoC) to serve SED/SMI Medicaid youth and children.
- Review the development of an algorithm using the CANS for the identification of clinical risk.
- Discuss initial findings from the application of the algorithm to the statewide CSOC population.
- Investigate if procedural, operational, or programmatic changes are needed to support SED/SMI members.

Transforming Care Coordination



“Wraparound is a process relying on a series of practice steps in order to bring a group of people together to craft and match services, supports, and interventions to meet unique family needs.

Often referred to as a process rather than a service or particular type of intervention, Wraparound integrates and builds on a variety of concepts from a range of sources.

This integrative nature makes Wraparound particularly adaptive to the organization, context, and people involved in implementation.”

~ National Wraparound Implementation Center

Substance Abuse and Mental Health Services Administration, Intensive Care Coordination for Children and Youth with Complex Mental and Substance Use Disorders: State and Community Profiles. SAMHSA Publication No. PEP19-04-01-001. Rockville, MD: Substance Abuse and Mental Health Services Administration, 2019.

Why Implement Wraparound?



- **Who benefits from Wraparound?** Children and youth whose needs exceed the resources and expertise of any one provider, organization, or child-and family-serving system.
- **How is it implemented?** It is a framework of practice rather than a set of documented procedures. This allows for variation and customization of the scale, scope, financing, etc. to meet the needs of the implementing body.
 - **Scale.** Wraparound can be implemented at the school, community, parish/county, region, or state level.
 - **Scope.** Wraparound can be implemented for a diverse range of populations, including Serious Mental Illness (SMI), child welfare, juvenile justice, and homeless.
 - **Financing.** Wraparound can be funded through diverse funding streams, including federal waivers, block grants, etc.

Wraparound provides the necessary framework to meet the unique needs of Louisiana's most vulnerable youth and families.

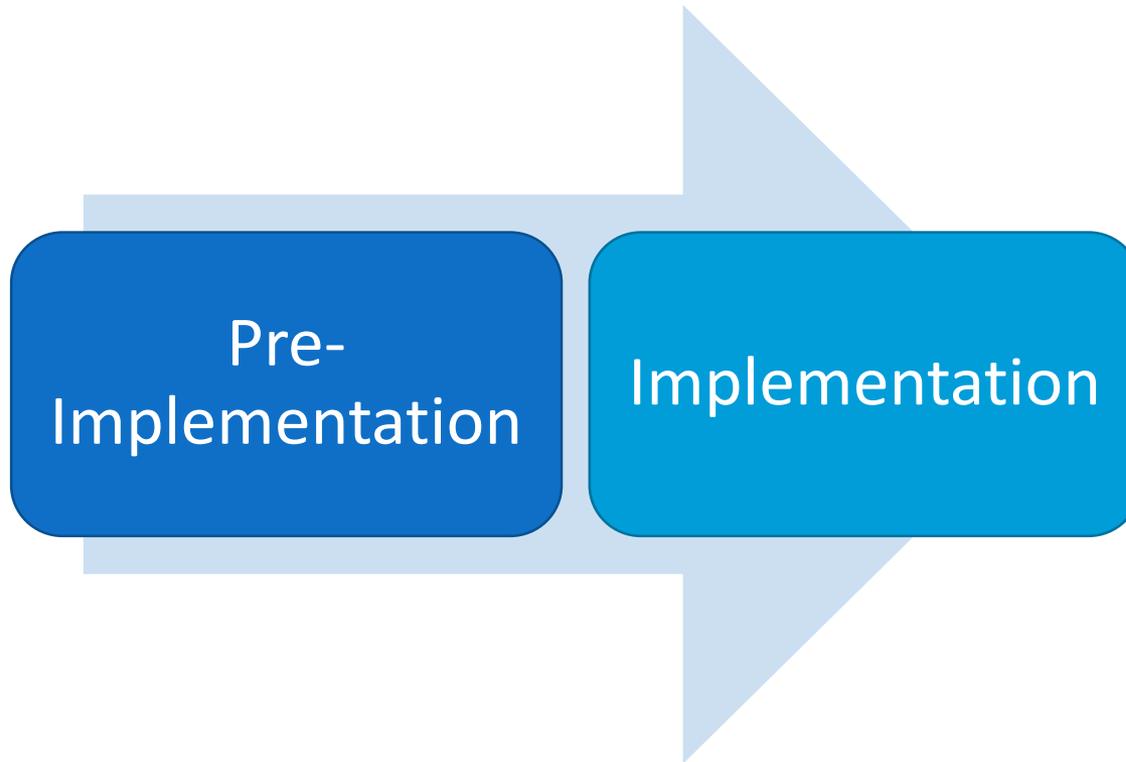
So what is CSoC?

- Intended for youth and families with complex needs, including SED/SMI, by providing:
 - Assessment and service planning
 - Accessing and arranging for services
 - Coordinating multiple services
 - Access to crisis services
 - Assisting the child and family in meeting basic needs
 - Advocating for the child and family
 - Monitoring progress
- Includes access to all Medicaid state plan specialized behavioral health services, wraparound facilitation, and waiver support services, which include:
 - Parent and Youth Support and Training
 - Independent Living and Skills Building
 - Short-term Respite

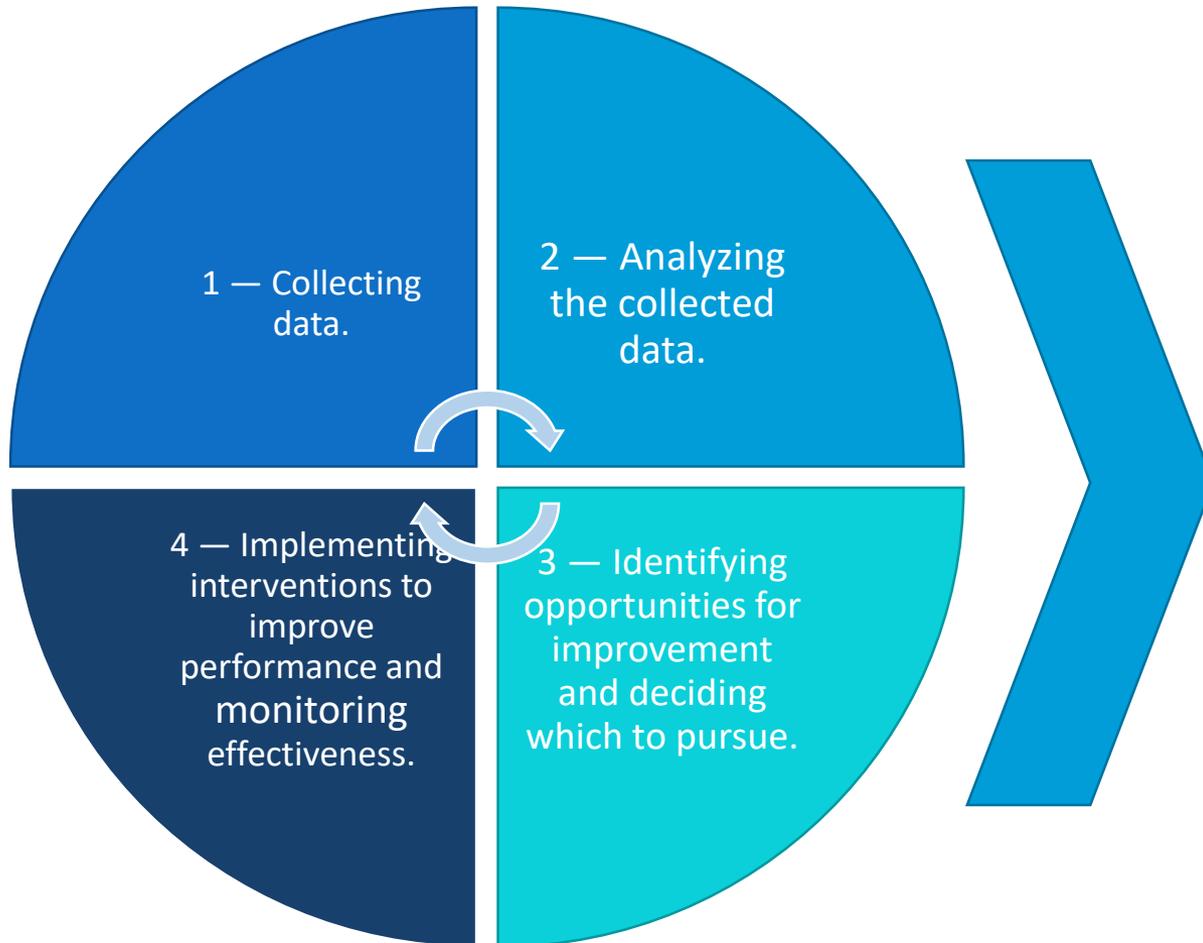
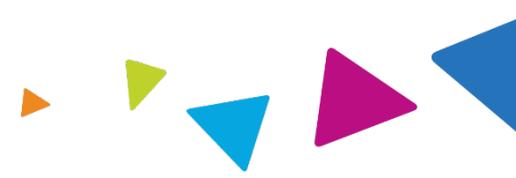


Key Take Away—
CSoC applies the practice and principles of Wraparound for youth with acute and complex clinical needs.

Sustainability Realized



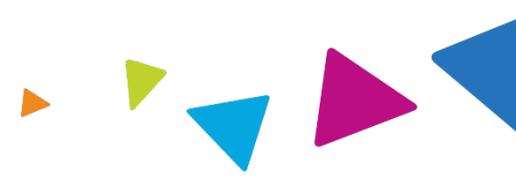
Now What?



Opportunity Identified:

Would the CSoC program benefit from the implementation of standardized policies and procedures to ensure the appropriate clinical expertise is guiding the plan development and implementation when serving youth and families with heightened risk factors – i.e., suicidal and homicidal risk, psychotic symptoms, etc.?

Call to Action



Assessing Risk

Protocol for Screening and Assessing Enhanced Risk

Protocol for Assessing Ongoing Risk

Criteria for Discharging Youth from Enhanced Risk List

Managing Risk

WAA Clinical Oversight and Supervision

Coordination between WAA and Magellan

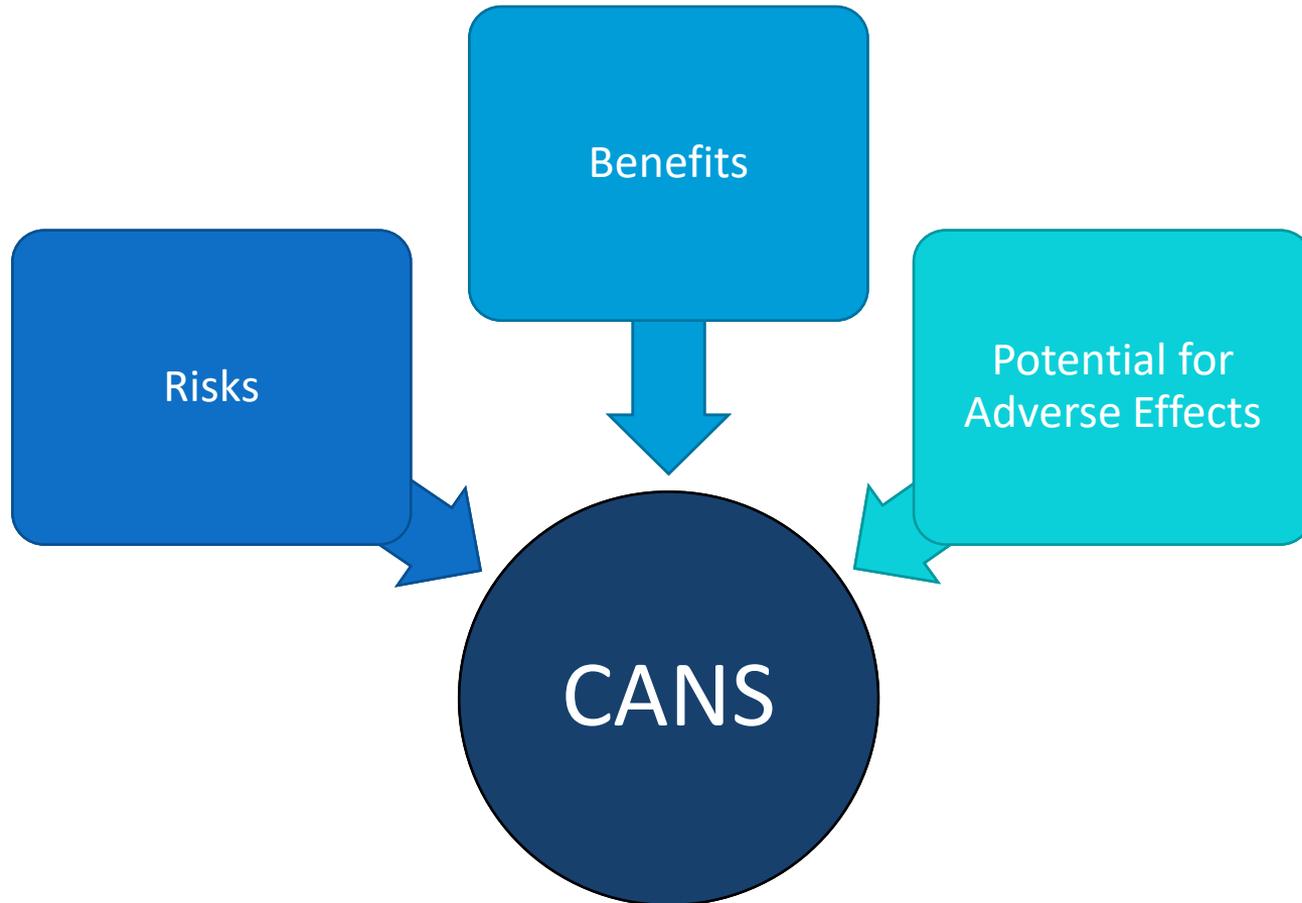
Engagement of Appropriate Clinical/EBP Providers

Oversight

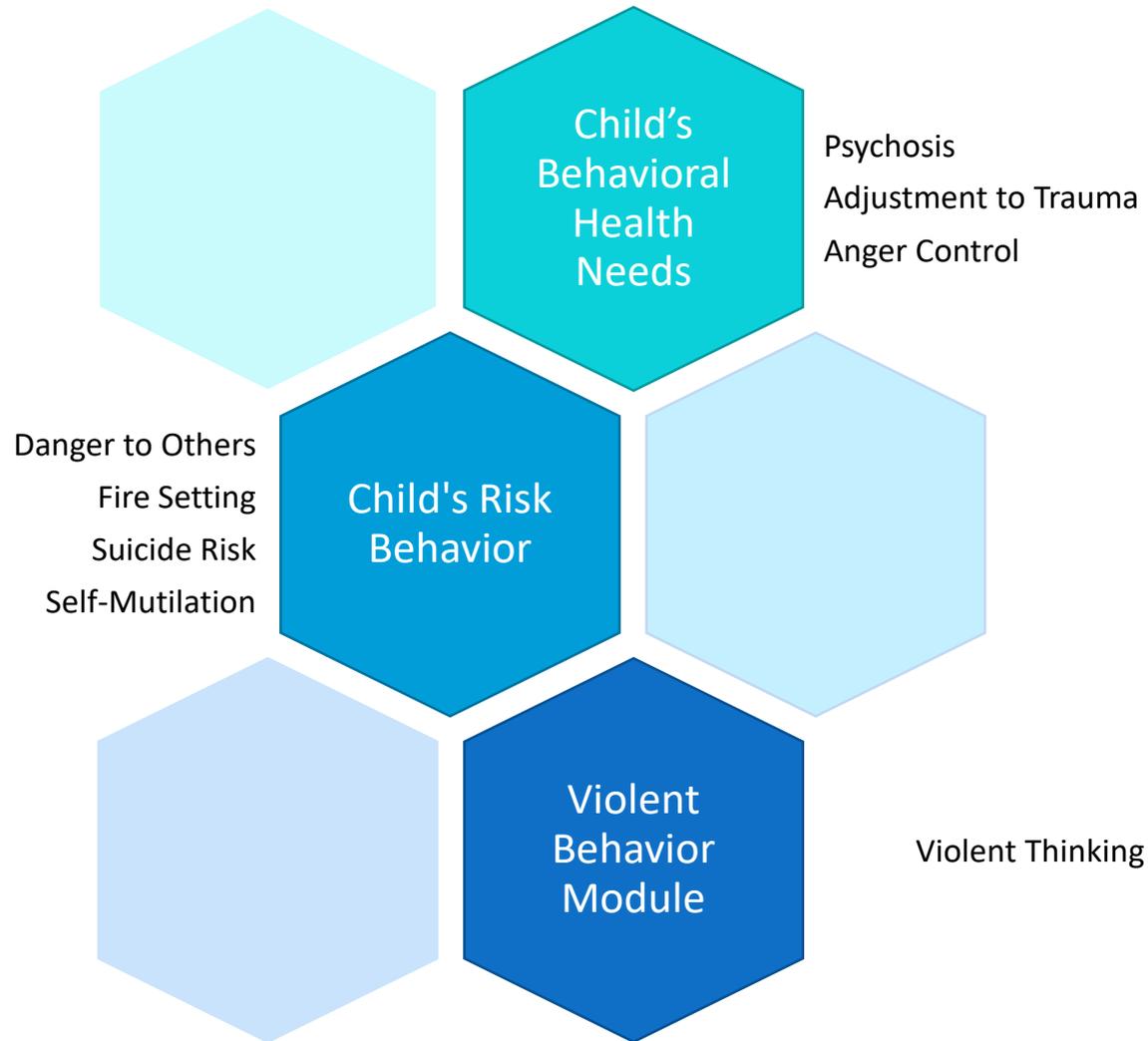
Documentation Requirements

Internal/External Monitoring

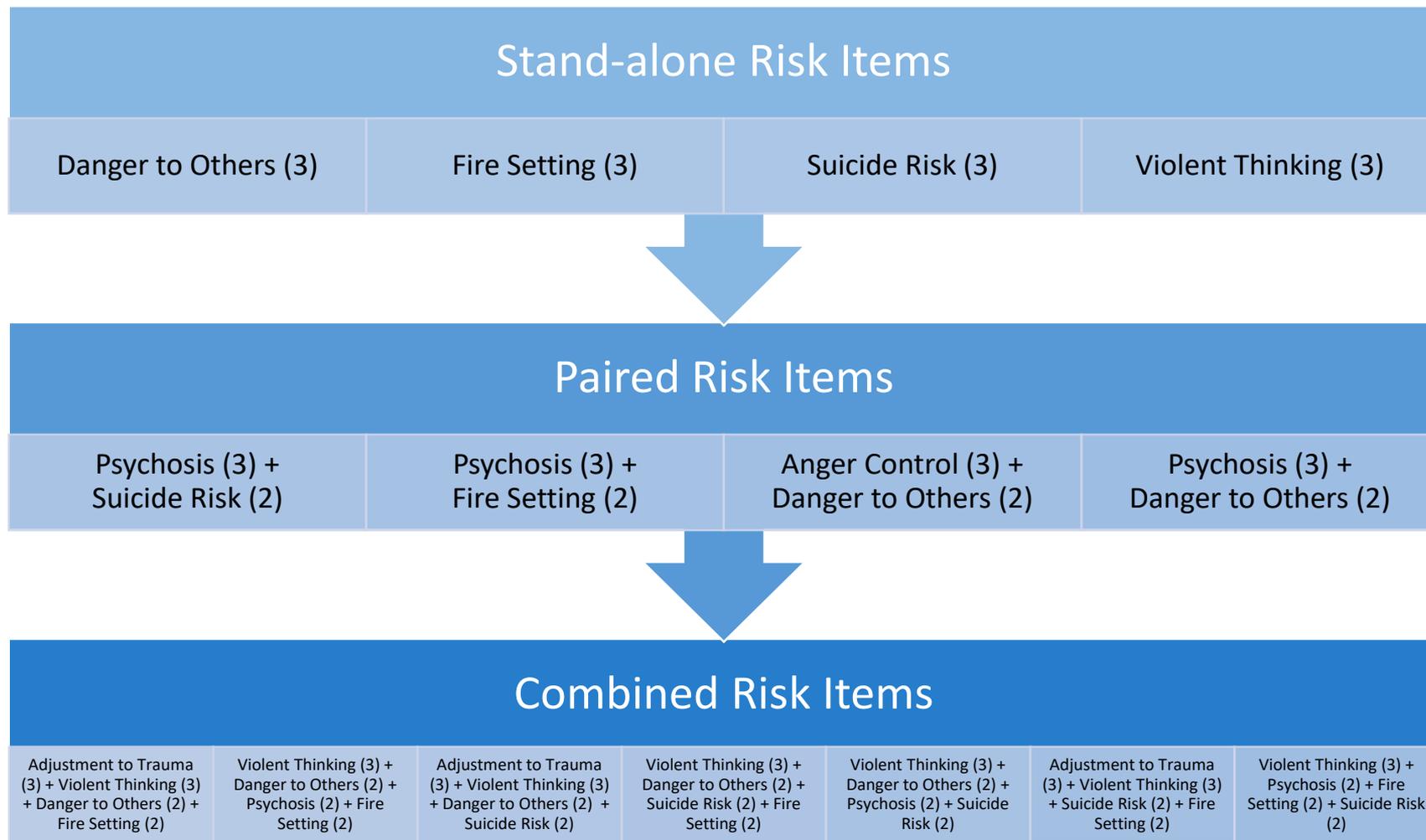
Selecting the “Right Tool”



Distinguishing Risk Factors



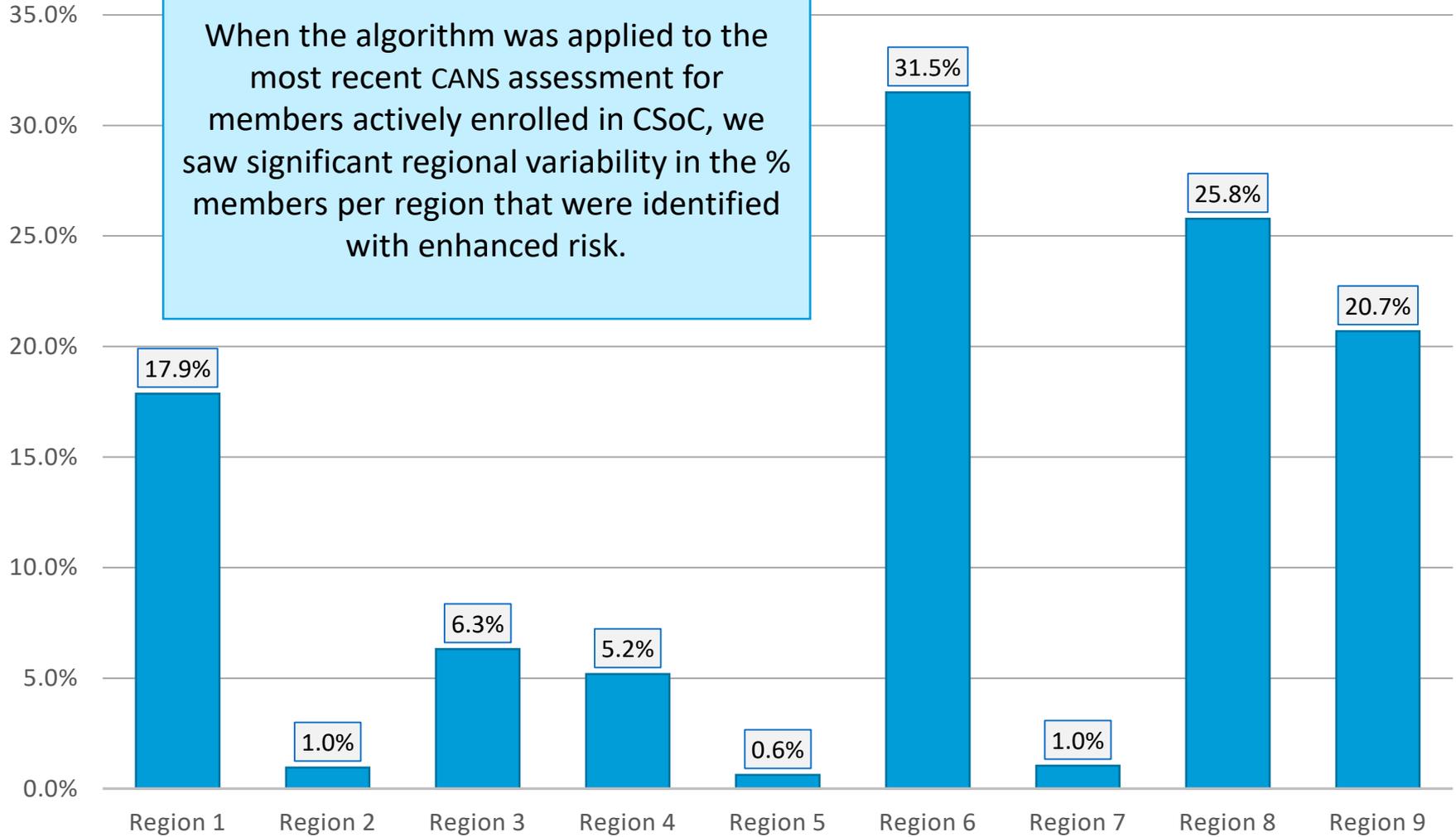
Defining Enhanced Risk



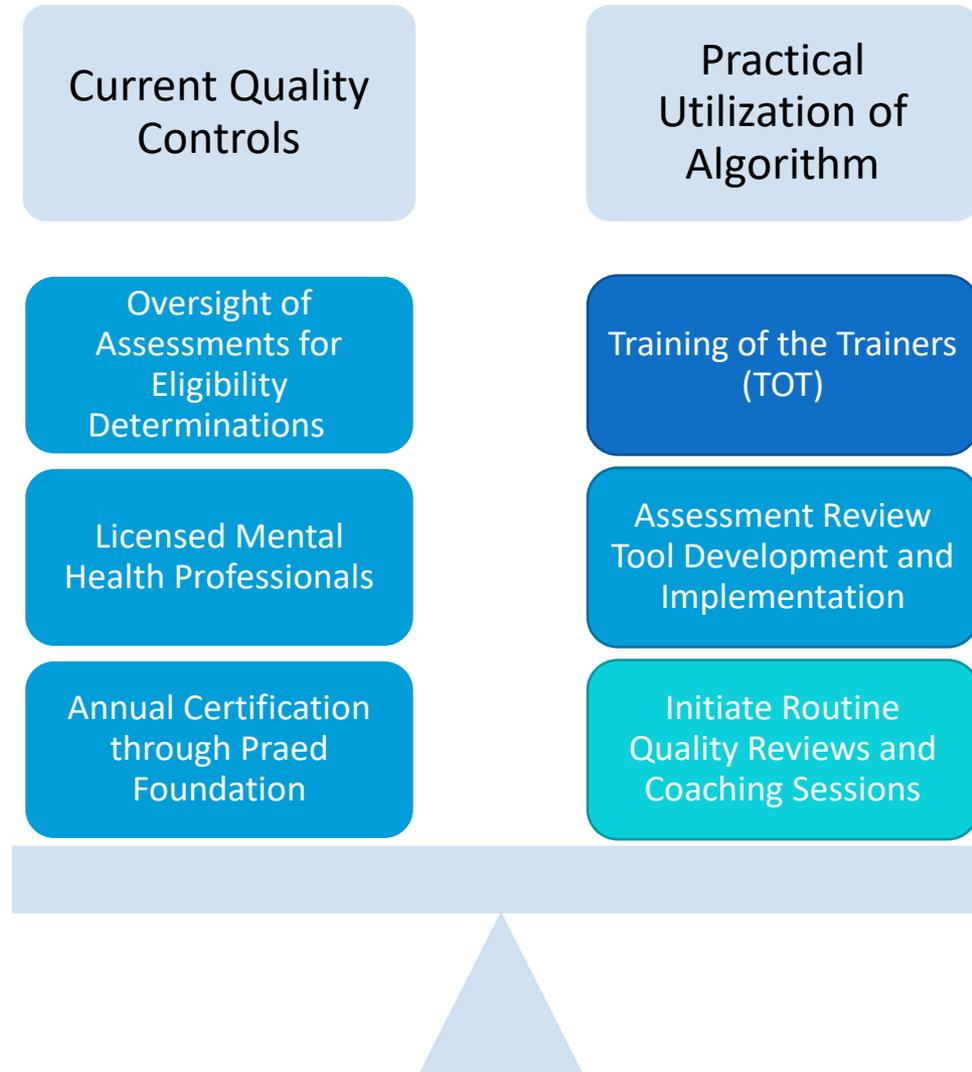
Testing Algorithm



When the algorithm was applied to the most recent CANS assessment for members actively enrolled in CSoC, we saw significant regional variability in the % members per region that were identified with enhanced risk.



Supporting our Assessors



Increasing Consistency of Ratings



- 1 Each item is relevant to treatment planning and decision making.
- 2 Item ratings translate into action levels.
- 3 Focus on the youth's needs, not interventions or services that could be masking a need.
- 4 Consider individual culture and development level.
- 5 Focus on "what" not "why."
- 6 30-Day time frame can be overridden based on action level.

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Questions/Comments



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