

Joanne E. Trinkle, MSW

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Education

Syracuse University School of Social Work

Master of Social Work

Study Abroad to Cape Town, South Africa

Bachelor of Science of Social Work, Child Welfare Trainee, Cum Laude

Onondaga Community College

Associate of Arts and Sciences, Community Mental Health, High Honors

Employment

University of Kentucky, Center for Innovation in Population Health

Senior Policy Analyst

Summary: Provide implementation and workforce development support to jurisdictions seeking to improve outcomes for adults, children, and their families.

Provide training, coaching, and technical assistance towards improving programs and services that serve adults, children, and their families. Support communication, integration, and improved function of complex systems.

Texas Health and Human Services/The University of Maryland

Director, Behavioral Health Services Medicaid Community Based Programs

September 2019-September 2020

Summary: Provide administrative oversight of specialized Medicaid-funded behavioral health programs for children and adults.

Oversee staff of 2 Managers and 20 staff in support, oversight and monitoring of Medicaid funded 1915 (c) Waiver for children and 1915(i) program for adults. Manage all activities related to tracking and improving quality of service delivery, utilization, and outcomes. Support staff to provide training, coaching, technical assistance to implement programs for people with complex mental and behavioral health needs and their families.

New York State Office of Mental Health, Research Foundation for Mental Hygiene Inc.

Project Co-Director, December 2016-August 2019

Summary: Manage activities related to federally-funded System of Care Expansion grant on behalf of the New York State Office of Mental Health to implement and measure effectiveness of High Fidelity Wraparound within the Health Home structure of Medicaid Managed Care.

Report to the Assistant Commissioner of New York State Office of Mental Health Children's Division to support the Medicaid Managed Care Redesign implementation. Design a statewide strategy to provide training, coaching, and technical assistance directly to Care Management Agency administrators, directors, and staff. Partner with New York State Department of Health, Office of Children and Family Services, and Office of Alcohol and Substance Abuse Services to develop policy and funding strategies to codify the use of the evidence-based practice model of Wraparound within care coordination for children with high acuity and cross system needs.

New York State Office of Children and Family Services
Director of Special Projects, November 2014-April 2016

Summary: Served as subject matter expert for child well-being and trauma informed care, assisted with preparation activities for federal on-site review, assisted with redesign of assessment tool for use in children's Medicaid Managed Care redesign.

Reported to the Assistant Commissioner of Child Welfare and Community Services Division. Managed the Federal Child and Family Services Review conducted in multiple counties. managed reviewer training, compiled and analyzed data to inform corrective action planning. Served as member of a team to increase Kinship Guardianship Agreements statewide to improve permanency outcomes. Monitored and supported 14 sites statewide for co-location of Behavioral Health Specialists within Child Protective Services.

Parsons Child and Family Center

Director, Sidney Albert Training and Research Institute, October 2007-November 2014

Summary: Managed multiple federally-funded state supervised projects, served as master trainer for multiple topic areas, developed and delivered training curriculum via live classroom presentation, videoconference, training videos, and web-based delivery, managed web-based training platform, served as primary author for agency grant proposals in response to funding opportunity announcements for local, state, and federal projects.

Bridges to Health -1915(c) Foster Care Medicaid Waiver Statewide Training (2007-2014)

Coordinated the fulfillment of the New York State Office of Children and Family Services contract deliverables to provide training and technical assistance to Local Department of Social Services and Voluntary Agencies. Collaborated with multiple state agency partners including New York State Department of Health, Office of Mental Retardation and Developmental Disabilities, and Office of Mental Health. Conducted policy analysis and design training program in response to implementation requirements. Provided training and technical assistance specific to implementing the Child and Adolescent Needs and Strengths-New York (CANS-NY).

Camp To Belong New York (2011-2016)

Founding Director of franchise site for national organization to host summer camp for siblings separated by foster care. Participated in national replication requirements, recruited and trained volunteers, secured American Camping Association certified camp partner, designed implementation for week long program.

Real Life H.E.R.O.E.S. Project of the National Child Traumatic Stress Network (2010-2012)

Provided management support to Principal Investigator to implement and measure an evidence-based treatment model. Designed implementation strategy for project staffing and resources to meet demand of rigorous research design. Ensured that all federally funded required project deliverables and reporting mechanisms were completed for contract. Served as national resource for disaster response.

Research Foundation of University at Albany, Professional Development Program
Training Program Coordinator, April 2001-October 2007

Summary: Developed curriculum and delivered training and technical assistance for multiple special populations served within New York State. Supervised staff, managed all fiscal and reporting requirements, prepared proposals and funding request applications, conducted policy analysis to inform training curricula.

Training Program Coordinator and Statewide Coordinator

Youth in Progress: New York State's Foster Care Youth Leadership Advisory Team

Coordinated the fulfillment of the New York State Office of Children and Family Services contracted deliverables including all reporting and evaluation requirements. Managed delivery of training using various methods including classroom, recorded video, video and teleconference, and web-based facilitation. Actively participated to identify model programs and define a framework of practice; as well as developed and implemented a procedure and measurement tool to monitor services provided to adolescents in foster care. Coordinate foster care youth Speak Out to elicit feedback directly from youth in foster care. Provided continuous leadership to the statewide team of youth leaders, their mentors, and multiple state agency partners to create and further the mission and priorities of the team to improve quality of foster care services. Conducted policy analysis to create strategies for program improvement targeting change in regulations, policies, and practice standards. Provided quarterly update of activities directly to Commissioner and his Advisory Board. Consulted with interagency oversight group, to plan, develop, and administer statewide training and technical assistance project focusing on providing services to families with children with multi-system needs. Served on national advisory group of the National Wraparound Initiative.

Publications

Strolin-Goltzman, J. & Kollar, S. & **Trinkle, J.** (2010) Listening to the Voices of Children in Foster Care: Youth Speak Out About Child Welfare Workforce Turnover and Selection. *Social Work, 55* (1), 47-53.

Kagan, R., Henry, J., Richardson, M., **Trinkle, J.**, & LaFrenier, A. (2014). Evaluation of Real-Life Heroes treatment for children with complex PTSD. *Psychological Trauma: Theory, Research, Practice, and Policy, 6*(5), 588-596.